

**Service Catalog
Tariff No. 3**

The services contained in this document are for those exchanges served by TSC's facilities not found in TSC's Tariff No. 3. Please see PUCO Tariff No. 3 for additional information.

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DEFINITIONS OF TERMS

ACCESS LINE

A central office circuit or channel that provides access to the telephone network for local and long distance telephone services.

AIR LINE MEASUREMENT

The shortest distance between two points. A measurement for computation of mileage charges between termination points.

ANCILLARY DEVICES

All terminal equipment except telephone instruments, PBX-PABX systems, key systems and data services.

ANSWERING EQUIPMENT

Equipment that will automatically answer incoming calls and make an announcement. It may also be equipped to record messages.

APPLICANT

Any person, partnership, corporation, or any combination thereof requesting service or action from the Company.

AUTHORIZED PROTECTIVE CONNECTING MODULE

A protective unit approved by the Company which is manufactured in accordance with the design set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

AUTHORIZED USER

A person, firm or corporation (other than the customer) who has been authorized by the Company to communicate over a private line or channel according to the terms of the Tariff and (1) on whose premise a station of the private line service is located or (2) who receives from or sends to the Customer over such private line or channel communications relating solely to the business of the Customer

BUILDING (Same)

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the Company's wires or cables can be safely run provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

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CALL

An attempted communication, whether completed or not.

CALLING AREA

See "Local Service Area."

CANCELLATION CHARGES

A charge applicable under certain conditions when the application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved or before the contract period is completed.

CENTRAL OFFICE

A switching unit in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CHANNEL

A path, or combination of paths, for communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by means of a single physical facility or route.

CIRCUIT

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

- (a) Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.
- (b) Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors

CLASS OF SERVICE

A description of telecommunications service furnished a Customer, which denotes such characteristics such as nature of use (business or residence) or type of rate (flat or message rate). Classes of service are usually subdivided in grades, such as individual or multi-party line.

COMMISSION

The Public Utilities Commission of Ohio

COMMUNICATIONS SYSTEMS

Channels and other facilities, which are capable, when not, connected to exchange telecommunication service, of two-way communication between Customer-provided terminal equipment.

COMPANY

TSC Communications, Inc.

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COMPLEX SERVICE

The provision of a circuit requiring special treatment, special equipment or special engineering design.

CONDUIT

A tubular runway for cable facilities

CONNECTION

Denotes the establishment of telephone service. A move of existing service to a different premise requires a connection.

CONNECTION CHARGE

See "Service Charges."

CONSTRUCTION CHARGE

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the Tariff.

CONTINUOUS PROPERTY

The plot of ground, together with any building thereon, occupied by the Customer, which is not divided by public highways or separated by property occupied by others. Where a Customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property, provided local wire or cable facilities are used and the Customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The service agreement between a Customer and the Company under which service and facilities for communication between specified locations for designated periods and for the use of the Customer and its specifically named authorized users are furnished in accordance with the provisions of this Tariff.

CONTRACT PERIOD

The length of time for which a Customer is responsible for the charges associated with the services, facilities, and equipment under contract.

COST OR COST BASIS

Cost of equipment and materials provided or used plus the cost of installation including, but not limited to, engineering, labor, supervision, transportation, right-of-way, other items which are chargeable, and the actual expense incurred by the Company relating to the call-out of Company personnel.

CUSTOM CALLING SERVICES

Custom Calling Services provide for call features like Call Waiting and Call Forwarding and is furnished in connection with basic business and/or residential line service.

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CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

Custom Local Area Signaling Services (CLASS) is enhanced services associated with Signal System Seven (SS7) technology. CLASS is furnished in connection with individual line service (private line).

CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of this Service catalog. The Customer is responsible for compliance with the rules and regulations of the Company, and is responsible for ensuring payment of the charges.

CUSTOMER PREMISES INSIDE WIRE

All wire within a Customer's premise, including connectors, jacks, and miscellaneous materials associated with the wire installation. Premise inside wire is located on the Customer's side of the Company's premise protector. By definition, Customer premise inside wire excludes house, riser, buried, and aerial cable.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring provided by a Customer, which may be connected to the communications path of the Company's exchange network either electrically, acoustically or inductively.

CUSTOMER TROUBLE REPORT

Any oral or written report from a Customer received by the Company relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Company's facilities. One report shall be counted for each oral or written report received even though several items are reported by one Customer at the same time, unless the group of troubles so reported is clearly related to a common cause.

DEMARCATIION POINT

The point of interconnection between the Company's communications facilities and the terminal equipment, protective apparatus or inside wiring at a Customer's premise. The demarcation point is located on the Customer's side of the Company's protector or equivalent.

DETACHED ACCESS LINE

An additional circuit connected to an access line either directly or through a switching device that uses Company facilities.

DIRECT BURIAL

The installation of cables or conductors directly in the earth and not in conduit or duct.

DIRECT CONNECTION

Connection of terminal equipment to the Company's exchange facilities by means other than acoustic and/or inductive coupling.

DIRECT ELECTRICAL CONNECTION

The physical connection of electrical conductors in the communications path.

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DIRECTORY

A book that typically lists each telephone Customer alphabetically, with his/her service location and telephone number.

DIRECTORY ASSISTANCE SERVICE

Directory assistance service is furnished to supplement the information available in the Company directory, and to furnish telephone numbers to users who are not able to find the listing in their directory.

DIRECTORY LISTING

The publication of the Company's directory and/or directory assistance records of information relative to a Customer's telephone number, by which telephone users are able to ascertain the telephone number of a desired party.

DISCONNECT NOTICE

The written notice sent to a Customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

DISCONNECTION OF SERVICE

An arrangement for a permanent interruption of telephone service, made at the request of the Customer, or initiated by the Company for violation of Service catalog regulations by the Customer. A "final" bill would be rendered showing moneys owed to the Company net of any amounts to be refunded, such as deposits, as of the date the service was disconnected.

DROP WIRE

Wires used to connect the aerial, buried, or underground distribution facilities to the point where connection is made with a Customer's premise.

EMERGENCY NUMBER SERVICE

A telephone exchange communication service whereby a public safety answering point designated by the Customer may receive and answer telephone calls placed by dialing the number 911. It includes the services provided by the lines and equipment associated with the service arrangement for answering and dispatching of public emergency telephone calls dialed to 911.

ENTRANCE FACILITIES

Facilities extending from the point of entrance on private property to the premise on which service is furnished.

EXCHANGE

The area established by the Company for the administration of telecommunications service for which a separate local rate schedule is provided. The area usually embraces a town, or village and its environs, and consists of one or more central offices, together with associated plant facilities used in furnishing telecommunications services in that area.

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EXCHANGE AREA

The area within which the Company furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

EXCHANGE SERVICE

Exchange service is a general term describing, as a whole, the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the local exchange Tariff.

- (a) Flat rate service: A classification of exchange service furnished a Customer for which a stipulated charge is made regardless of the amount of use.

FACILITIES

All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, including any construction work in progress allowed by the Commission.

FLAT RATE SERVICE

A classification of exchange service furnished a customer for which a stipulated charge is made regardless of the amount of use.

GENERAL EXCHANGE SERVICES

Services furnished by the Company connected to or associated with primary local exchange service.

HARM

Electrical hazards to Company personnel, damage to Company equipment, malfunctions of Company billing equipment, and degradation of service to persons other than the user as well as the calling or called party.

HOUSEHOLD

A household comprises all persons who occupy a dwelling unit. A dwelling unit is a house, an apartment or other group of rooms or a room that constitutes separate living quarters. A household includes the related persons (the head of the household and others in the dwelling unit who are related to the head of the household) and also any lodgers or employees who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a household.

IDENTIFICATION NUMBER

An identifying number of a particular model of "Conforming Device" attested by a manufacturer or supplier to comply with the standards and procedures set forth in the Federal Communications Commission's Part 68.

INDIVIDUAL LINE SERVICE

A classification of exchange service furnished under Tariff provisions which provides that only one exchange access line shall be served by the circuit connected.

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INITIAL NONRECURRING CHARGE

A nonrecurring charge made for the furnishing of telephone services, which may apply in addition to service connection charges.

INITIAL SERVICE PERIOD

The minimum period of time for which service is provided, is typically one month unless otherwise specified in the Service Catalog.

INTERFACE

- (a) The junction or point of interconnection between two systems or equipment having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Company-provided facilities to exchange facilities provided by the Company.
- (b) The point of interconnection between Company equipment and communications facilities on the premise of the Customer. Also referred to as demarcation point.

INTERFACE EQUIPMENT

Equipment provided by the Company at the interface location to accomplish the direct connection of facilities provided by the Company with facilities provided by other than the Company.

INTERLATA

Long distance message telecommunications service where point locations are in a different local access and transport area (LATA).

INTRALATA

Long distance message telecommunications service where service point locations are within the same local access and transport area (LATA).

INTRAEXCHANGE CHANNEL SERVICE

Channel connecting two or more "primary terminations" in the same exchange.

INTRAEXCHANGE SERVICE

Telecommunications service confined wholly within a single exchange.

JACK

A fixed socket designed to permit the establishment of a connection between the local exchange facilities and terminal equipment equipped with cords ending in plugs.

LOCAL ACCESS AND TRANSPORT AREA (LATA)

Denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Company serving areas which are grouped to serve common social, economic, and miscellaneous purposes.

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LOCAL CALLING AREA

See "Local Service Area."

LOCAL CHANNEL

Applies to that portion of a channel that connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

LOCAL EXCHANGE SERVICE

Telecommunications service provided within an exchange for the purpose of establishing connections between Customer premise within the exchange, including connections between a Customer premise and a long distance service provider serving the exchange. Local exchange service may also be referred to as local exchange telephone service.

LOCAL MESSAGE

A communication between two or more exchange access lines within the local service area of the calling telephone.

LOCAL MESSAGE CHARGE

The charge that applies for a completed message that is made when the calling exchange access line and the called exchange access line are both within the same local calling area where a local message charge is applicable.

LOCAL SERVICE

The intercommunication (by means of facilities connected with the Company central office or offices and under the provisions of the Company) between exchange access lines located in the same exchange or in different serving area between which no toll rates apply.

LOCAL SERVICE AREA (LOCAL CALLING AREA)

The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under an extended area service arrangement.

LOCAL SERVICE CHARGE

The charge for furnishing facilities to enable a Customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

MAINTENANCE SERVICE CHARGE

A nonrecurring maintenance charge applied when service difficulty or trouble results from the use of Customer-provided equipment or inside wiring.

MESSAGE

A communication between two or more exchange access lines. Messages may be classified as local or toll.

MILEAGE

The measurement (airline, route, etc.) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

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MINIMUM CONTRACT PERIOD

The minimum length of time for which a Customer is obligated to pay for service, facilities and equipment, whether or not retained by the Customer for such minimum length of time.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NON-LISTED TELEPHONE NUMBER

A telephone number associated with an exchange access line for which no listing appears in the alphabetical section of a telephone directory. The number is listed in the information records and is given out upon request.

NONPUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange access line which, at the request of the Customer, is not listed in the telephone directory and is not made available to the general public by the Company.

NONRECURRING CHARGE

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

OFF PREMISE EXTENSION (OPX)

A telephone located in a different office or building from the main phone system.

ONE PARTY SERVICE

Any exchange access line designed for the provision of exchange service to one premise.

PERMANENT DISCONNECT

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

PERSON

Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

PREMISE

The same premise consists of:

- (a) the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others.
- (b) the portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare or by space occupied by others.

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(c) the continuous property operated as a single farm whether or not intersected by a public road.

PREMISE WIRING

All wire within a Customer's premise, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premise inside wire is located on the Customer's side of the Company's premise protector. By definition, Customer premise inside wire excludes riser, buried and aerial cable.

PREASSIGNED NUMBER

A telephone number preassigned before service is actually established.

PREWIRING

Any inside wiring done at the location of a residence or business prior to the initial installation of telephone service.

PRIMARY SERVICE

The initial provision of voice grade access between the Customer's premise and the switched telecommunications network. This includes the initial connection to a new Customer, the move of an existing Customer to a new premise, or the change of a telephone number.

PRIMARY TERMINATION

Applies to channels, which extend beyond the continuous property of a Customer or the confines of a single building housing the first premises of more than one Customer. "Primary Termination" also denotes the first termination of such a channel at a station or private branch exchange on the continuous property of a customer. When more than one Customer's premise is located within the same building, the first termination of such a channel at that building constitutes a "primary termination." For purpose of this definition, the location of a "primary termination" for channel services associated with "switching system services" is considered to be at the "switching system services" serving central office. When the "switching system services" serving central office is not in the same exchange as the main location, the "mileage service area" center for the main location will be used in lieu of the "switching system services" serving central office.

PUBLIC THOROUGHFARE

A road, street, highway, lane or alley under the control of and kept by the public.

PUBLISHED TELEPHONE NUMBER

A number, which appears in the current telephone directory, or is scheduled, to appear in a forthcoming telephone directory, and which also appears in the information records for general public information.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

REFERENCE LISTING

The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

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REGISTERED TERMINAL EQUIPMENT

Terminal equipment which is registered in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

RESIDENTIAL SERVICE

Telecommunications service furnished to Customers when the actual or obvious use is for domestic purposes.

ROTARY HUNTING SERVICE

A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

SERVICE CHARGE

A nonrecurring nonrefundable charge for work required to establish initial service or to make subsequent additions to, moves, or changes in that service.

SERVICE DROP

Facilities used to connect buried, aerial or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a Customer's telephone.

SERVING CENTRAL OFFICE

The central office from which a Customer's telephone service is normally provided.

SIGNAL CONDITIONING EQUIPMENT

That equipment connected to a channel to condition signals generated by data terminal equipment.

SINGLE CHANNEL (Half Duplex)

A channel with the capability of transmission alternately in either direction, or for transmission in one direction only.

SPECIALIZED CUSTOMER PREMISE EQUIPMENT

Terminal equipment required by persons with impaired hearing, speech, vision or mobility.

STATION EQUIPMENT

Customer-owned or leased equipment connected to a channel to transmit and/or receive voice communications and/or data signals.

SUPERSEDURE OF SERVICE

An Applicant who otherwise qualifies for the immediate establishment of service may supersede the service of a Customer discontinuing that service when the Applicant is to take service on the premise where service is being rendered, and if a notice to that effect from both the Customer and the Applicant is presented to the Company, and if an arrangement, acceptable to the Company, is made to pay outstanding charges against the service. The Company may require such notice to be in writing.

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SUPPLEMENTAL CONTRACT

A contract for service, equipment or facilities in addition to that provided for under the original contract.

SUSPENSION OF SERVICE

An arrangement made at the request of the Customer, or initiated by the Company, for temporarily interrupting service.

TARIFF

The schedule of the Company containing all rules and regulations, rates, and charges, stated separately by type or kind of service and the Customer class filed with the Commission.

TELECOMMUNICATION SERVICES

The various services offered by the Company as specified in this Service Catalog.

TELEPHONE COMPANY

See "Company."

TELEPHONE NUMBER

A numerical designation assigned to a Customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "central office designation."

TELEPHONE SOLICITATION

An unsolicited telephone call.

TEMPORARY DISCONNECTION

See "Suspension of Service."

TEMPORARY SERVICE

The provision of service definitely known to be required for a short period of time (generally less than twelve consecutive months) such as, but not limited to, service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

TERMINATION AGREEMENT

An agreement between the Company and the Customer to provide or furnish certain lines or equipment representing a comparatively high investment or in lieu of a contribution to construction for temporary service whereby the Customer agrees to compensate the Company in case the service is discontinued prior to the date specified in the agreement.

TERMINATION CHARGE

A charge made to liquidate a Customer's obligations for termination of service prior to the expiration of the initial contract period.

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TERMINATION OF SERVICE

The discontinuance of service or facilities provided by the Company, either at the request of the Customer or by the Company under its regulations concerning cancellation for cause.

UNDERGROUND SERVICE CONNECTION

A drop wire or cable, which is run underground from a pole line or an underground distributing cable.

VOICE GRADE FACILITY

A communications path typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hertz between two points comprised of any form or configuration of physical plant capable of transmitting and receiving these frequencies.

WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

A service designed to meet the needs of customers who make or receive substantial volumes of long distance telephone calls. This service is only provided on an inward or outward basis.

WIRE CENTER

A central office location where telephone feeder and distribution cables are terminated.

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GENERAL RULES & REGULATIONS

Complete Tariffs containing all rates for Local Exchange Service will be kept at all times in the Company's local business office where they will be available for public inspection during regular business hours. Copies may be obtained at reproduction cost.

Pursuant to the provisions of Section 4909-161 of the Ohio Revised Code and P.U.C.O. Order No. 82-1268-AU-UNC, the Company will assess a surcharge of 0.75 percent to a total monthly local service and equipment rates, directory advertising charges, service connection and other one-time charges and intrastate toll charges.

Refusal of Service

Grounds for Refusal of Service:

The Company may refuse to serve an Applicant for any one of the following reasons:

The Applicant's installation or equipment is known to be inadequate, hazardous or of such character that satisfactory service cannot be given.

In extraordinary circumstances where an Applicants unlimited access to the network may result in substantial loss of revenue to the Company.

For refusal to make a deposit if the Applicant/Customer is required to make a deposit under the requirements outlined in this Service Catalog.

Applicant's Recourse

In the event the Company refuses to serve an Applicant, the Company will inform the Applicant of the reasons for its refusal.

Priority of Establishment of Service

Applications for service in a particular exchange will be completed in the chronological order of their receipt to the extent practical and economical, and depending on the availability of facilities.

Limit On Communication

The Company reserves the right to limit the length of communications when necessary due to a shortage of facilities caused by emergency conditions.

Unlawful, Abusive, or Fraudulent Use of Service

The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued, after proper written notice, if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law. The Company shall in no event be liable for any damage resulting from any action taken or threatened pursuant to this Section.

The Company may suspend or terminate telephone service, upon proper notice, to any person(s), firm or corporation who: uses or permits the use of foul, abusive, obscene or profane language

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over the facilities furnished by the Company; or impersonates or permits impersonation of any other individual with fraudulent or malicious intent; or uses or permits their telephone to be used to make calls whether anonymous or otherwise in any manner which could reasonably be expected to frighten, abuse, torment, or harass another; or uses the service in such a manner as to interfere in any way with the service of others.

The Company will maintain a current set of maps showing the physical locations of its facilities and telephone exchange locations. Each central location will have available up-to-date maps or records of its immediate area, with such other information as may be necessary to enable the Company to advise applicants and others entitled to the information, as to the facilities available for serving that locality.

Upon request for service by an Applicant or upon request for transfer of service by a Customer, the Company shall inform the applicant or Customer of the Company's lowest priced alternatives available at the Customer's location. The Company shall provide this information beginning with the lowest priced alternative and giving full consideration to applicable service or equipment options and Installation Charges.

The Company will post a notice in a conspicuous place in each business office of the Company where applications for service are received informing the public that copies of the rate schedules and rules relating to the services of the Company, as filed with the Commission, are available for inspection.

The Company will provide to all new telephone utility Customers; at the time service is initiated, a pamphlet or information packet advising the Applicant of his or her rights as a Customer. This information shall inform the Customers concerning their right to request information relating to rates and services; bill payment policies; regulations in regard to termination of service; billing disputes; information about alternative payment plans; reconnection of service after involuntary termination; Customer complaints, supervisory review by the Company and registering a complaint with the Commission; Company business office hours, addresses and telephone numbers; deposits; statement of nondiscrimination; and availability of any special services such as readers or notices in Braille, as well as the telephone number of the teletypewriter for the deaf at the Commission.

Applicant or Customer Deposit

To safe guard its interest, before a service is furnished, Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation.

The Company shall apply reasonable and nondiscriminatory creditworthiness standards for customers to establish service. The Company may relay on pertinent information obtained from credit reporting bureaus in determining whether creditworthiness need be established.

The Company will require deposits for residential and small business customers and will use the method following for calculating deposits. The deposit requirement will be uniformly applied to all residential and small business customers who are assessed a deposit.

Cash deposits are not to exceed two hundred and thirty percent of the estimated average monthly bill for the individual customer's regulated services for the ensuing twelve months.

The deposits will not be held for more than 180 days.

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Late Payment Charge

Customer bills are postmarked no later than the first calendar day of the month and payments are due no earlier than the fourteen calendar day from the postmark date. Payments will be considered received for purposes of crediting the customer's account on the same business day that the customer's payment is received by the Company or its authorized payment agent. Authorized payment agent fees shall not exceed more than two dollars per transaction for processing payments by cash, check or money order. Bills may be rendered in electronic format if available and if the customer affirmatively chooses.

Temporary Promotional Programs

The Company may from time to time engage in special promotions of limited duration of its service offerings designed to attract new customers or to increase existing customer awareness. Waiver of any charges other than a nonrecurring charge shall be limited to 90 calendar days on a per customer basis during a 12-month period.

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CUSTOMER PROVIDED EQUIPMENT AND FACILITIES

Responsibility of the Company

The Company shall not be responsible to the Customer if such changes, which are inconsistent with Part 68 of the FCC Rules and Regulations, renders the Customer-provided terminal equipment, protective circuitry, or communications systems obsolete or require modification or alteration of such equipment.

Liability of the Company

The Company will not be responsible for any loss, damage or any impairment or failure of service arising from, or in connection with, the use of terminal equipment.

The Company will not be liable for damages arising out of injuries to persons or property caused by the Customer-provided terminal equipment from voltages or currents transmitted over the facilities of the Company.

Responsibility of the Customer

Upon request of the Company, the Customer shall give proper notice of intention to the Company when connection of terminal equipment or protective circuitry is made. The Customer also shall provide to the Company the line(s) to which such connection is to be made, the FCC Registration Number and the Ringer Equivalence of the registered terminal equipment or registered protective circuitry, so as to comply with the FCC Rules and Regulations.

The operating characteristics of Customer-provided terminal equipment, inside wiring or communications systems shall be such as to not interfere with any of the services offered by the Company, and shall conform to the network protection criteria set forth in this Section. In addition, terminal equipment and facilities shall be operated within the limits set forth below:

1. The safety of Company employees or the public cannot be endangered.
2. Operation of the equipment and facilities cannot damage, require change in, or alteration of, the equipment or other facilities of the Company.
3. No interference with the proper functioning of Company equipment or facilities.
4. The operation of the equipment and facilities cannot impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services.

Upon suitable notification to the Customer, the Company may make such tests and inspections as may be necessary to determine that the above requirements are being fulfilled in connection with the installation, operation and maintenance of Customer-owned facilities or equipment. The Company may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from these requirements.

Upon notice from the Company that the terminal equipment of the Customer is causing or is likely to cause hazard or interference, the Customer shall make such changes as may be necessary to remove or prevent such hazard or interference, and shall confirm in writing to the Company within ten (10) days following receipt of notice from the Company that such changes have been made. When immediate action is required to protect the Company's facilities from hazards caused by terminal equipment, the Company may immediately take such action as is necessary without prior notice to the Customer. As soon as possible after such action is taken,

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the Company will inform the Customer of the nature of the hazard and the type of remedial action taken. Failure of the Customer to remove the hazard or make remedial changes in the terminal equipment or to give the required written confirmation to the Company shall result in suspension of the Customer's service until such time as the Customer complies with the provisions of this Service Catalog.

The Customer indemnifies and saves the Company harmless against claims for infringements of patents arising from combining terminal equipment used in connections with facilities of the Company.

Connection at Hazardous or Inaccessible Locations

Terminal equipment and facilities which serve a location which the Company considers impractical to serve because of hazard or inaccessibility may be used or connected with facilities of the Company for Telecommunications Service through connecting equipment furnished by the Company.

Connections of Registered Equipment

Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems

Registered terminal equipment, protective circuitry, and communications systems may be directly connected at the Customer's premise to the telecommunications network, subject to Part 68 of the FCC Rules, and the provisions of this Service Catalog.

All combinations of registered equipment and associated non-registered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the FCC Rules are continually satisfied. The Company may discontinue service or impose other remedies as provided for in Part 68 for failure to comply with these provisions.

Premise Wiring Associated With Registered Communications Systems

Protected premise wiring requiring acceptance testing for imbalance is premise wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages to the Company's facilities.

Unprotected premise wiring is all other premise wiring.

Customers who intend to connect premise wiring other than fully-protected premise wiring to the telephone network shall give advance notice to the Company and comply with the procedures specified in Part 68 of the FCC Rules, or as otherwise authorized by the FCC.

The Company may invoke extraordinary procedures as specified in Part 68 of the FCC Rules where one or more of the following conditions are present:

- a. Information provided in the installation supervisor's affidavit gives reason to believe that a violation of Part 68 is likely.
- b. A failure has occurred during acceptance testing for imbalance; or

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c. Harm has occurred and there is reason to believe that this harm was a result of wiring operations performed under Part 68.

In addition, the Company may monitor or participate in acceptance testing for imbalance, or may inspect other than fully-protected premises wiring installations as set forth in Part 68 of the FCC Rules.

Connections Involving National Defense and Security

In certain cases, Part 68 of the FCC Rules permits the connection of unregistered terminal equipment or communications systems to the telecommunications network, provided that the Secretary of Defense, the head of any other governmental department (having requisite FCC approval), or their authorized representative certifies in writing to the Company that:

1. The connection is required in the interest of national defense and security;
2. The equipment to be connected either complies with the technical requirements of Part 68 or will not cause harm to the telecommunications network or Company employees; and
3. The work is supervised by an installation supervisor who meets the qualifications stated in Part 68.

Recordings for Two Way Telephone Conversations

Telecommunications Services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment may be directly, acoustically or inductively connected with telecommunications services consistent with state and federal regulations.

The voice recording equipment shall be so arranged that, at the will of the user, it can be physically connected to and disconnected from the services of the Company or switched on and off.

The Federal Communications Commission has established exceptions to these requirements in cases of recording of: calls to and from emergency numbers involving health, safety, police, public utilities and road service; calls made by the U.S. Department of Defense Emergency Command Centers and U.S. Nuclear Regulatory Commission Operations Centers; calls made from patently unlawful purposes (such as bomb threats, kidnap ransom requests and obscene telephone calls); calls made by the U.S. Secret Service concerning Presidential security; and calls made by law enforcement or intelligence authorities acting under color of law.

The Telephone Company will comply with all state and federal regulations in regard to the recording to two-way telephone conversations. A copy of federal and state policies will be available at the Telephone Company's business office and may be obtained during regular business hours.

Failure of Acceptance Tests

If the premise wiring of communications systems fails acceptance tests monitored by, or participated in by, the Company as provided in Section 68.215 of the FCC's code and/or if the wiring has caused harm to the network, the Customer shall agree to pay the Company an amount based on the costs of activities performed by its employees.

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Line Conditioning or Treatment

Should a Customer's line require treatment or conditioning other than that which would normally be required to operate a local loop because of the connection of Customer premise equipment or transmission of data, the Customer will be required to bear the cost that exceeds normal engineering standards for local loops. The cost will be determined on an individual cost basis.

Damages to Facilities

Customers providing their own premises equipment shall reimburse the Company for the cost of damages or changes requested by the Customer to facilities or equipment of the Company, caused by the negligence or willful act of the Customer or resulting from improper use of Company facilities, or due to the malfunction of any facilities or equipment provided by other than the Company.

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DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE

Toll Blocking Policy

TSC Communications, Inc. when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, TSC Communications, Inc. when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- TSC Communications, Inc. when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- TSC Communications, Inc. when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures, which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.
- When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select TSC Communications, Inc. as his or her 1+ carrier of choice, TSC Communications, Inc. may, subject to our tariffed toll deposit policies.
- TSC Communications, Inc. may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.
- Upon payment by the customer of all past due toll debt to TSC Communications, Inc., the Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.
- Toll disconnection service offerings are available on a nondiscriminatory basis (including rates) to all toll service providers. Selective, Company-Specific, Toll Blocking Service is available and is provided to toll providers requesting that the customer not be given access to any of the toll providers service plans.

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Restoration of Service

For restoration of a Customer's Telecommunications Service when service has been disconnected the following conditions are applicable.

If the Customer's service has been terminated the Customer must reapply for telephone service as a new applicant before having service restored. Such application will be subject to applicable Service Charges.

At its discretion, the Company may restore or re-establish service, which has been suspended or disconnected for nonpayment of charges prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver by the Company of any rights to suspend or disconnect service for nonpayment of charges due and unpaid, or for the violation of the provisions of this Service Catalog. Moreover, the Company's failure to suspend or disconnect service for nonpayment of any past due account or accounts shall not operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.

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SERVICE CHARGES

For each telephone number changed at the Customer's request, including number changes to provide trunk hunting. No charge is applicable for a number change initiated by the Company.

For changes to a directory listing if a Customer requests this change more than once in a calendar year.

When two (2) or more segments of a local private line or detached access line are bridged in the central office. In this event, a Service Order Charge will apply for each segment of the affected line.

	<u>Business</u>	<u>Residence</u>
Number Change Charge	\$16.25	\$16.25

RESTORATION OF SERVICE

A.

	<u>Business</u>	<u>Residence</u>
<u>Vacation Service</u>	\$40.00	\$35.00
Charges, for the period	Allowance of a full discount of the Scheduled Rate for Local Service, Mileage and Directory Listing Charges	

Restoration Charges When Premise Visit is Not Required

	<u>Business</u>	<u>Residence</u>
First line	\$20.00	\$20.00
Each additional line	\$20.00	\$20.00

B.

Restoration Charges When Premise Visit is Required, the Following Charges are in Addition to Above Charges

	<u>Business</u>	<u>Residence</u>
First line	\$40.00	\$35.00
Each additional line	\$40.00	\$35.00

Each Additional Line, Per Occasion	\$40.00	\$35.00
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RETURNED CHECK CHARGE

The Company will assess a charge for each instance where a check is returned or otherwise dishonored by a bank or equivalent business. Under appropriate circumstances, the Company may waive the dishonored check charge.

Business
\$20.00

Residence
\$20.00

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LOCAL EXCHANGE BASE RATES

A. Exchange Areas

Exchange

St. Marys, Celina, Ada, Bellefontaine, Bluffton, Elida, Huntsville, Marysville, Minster, New Bremen, Sidney, Tipp City, Waynesfield, Coldwater, Botkins, Jackson Center, Westminster, Lafayette, Anna, Spencerville, Van Wert, Delphos, Russells Point, Columbus Grove, Pandora Gilboa, Columbus, Dublin, Dayton, Findlay and Upper Sandusky, Van Buren and Lima

A. Monthly Flat Rate

<u>Residential Secondary Line</u>	<u>Residential Key Line</u>
\$9.98	\$29.98
\$9.98	\$29.98
\$9.98	\$29.98

B. Monthly Flat Rate – Trunk and Basic Business Lines

	Trunk	Basic Business*
St. Marys, Celina, Ada, Bellefontaine, Bluffton, Elida, Huntsville, Marysville, Minster, New Bremen, Sidney, Tipp City, Waynesfield, Coldwater, Botkins, Jackson Center, Westminster, Lafayette, Anna, Spencerville, Van Wert, Delphos, Russells Point, Columbus Grove, Pandora Gilboa, Columbus, Dublin, Dayton, Findlay and Upper Sandusky, and Van Buren	\$44.98	\$35.98
Lima	\$64.98	\$43.98

* Basic business line customers will be eligible for a discount based on their quantity of lines.

	<u>10-25 Lines</u>	<u>26+ Lines</u>
All Areas Excluding Lima	\$31.98	\$27.98
Lima	\$38.98	\$33.98

C. Extended Local Calling Plan

General

1. Extended Local Calling Plan is a usage sensitive rate service provided between specific intrastate exchanges.
2. This service is restricted to customer dialed station-to-station calls charged to the calling station and does not apply to operator assisted calls.

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3. Customers in exchanges where Extended Local Calling Plan is offered will continue to be charged from the same basic exchange service rate schedule from which they were charged prior to the establishment of Extended Local Calling Plan.
4. The “Saturday and Sunday Only” usage rates apply on Christmas Day (December 25), New Year’s Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day or resulting legal Holidays when Christmas, New Year’s or Independence Day legal holidays fall on dates other than December 25, January 1 and July 4th respectively.
5. Time of each call begins when the called party answers or when the caller is connected to automatic answering recording equipment. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

Rate for Each Minute of Use

Monday through Friday: To Telephone in Designated Exchanges Within the Following Distance Bands

	<u>1-10 Miles</u>	<u>11-22 Miles</u>	<u>23-55 Miles</u>
a. 8 a.m. to, but not including, 9 p.m.	\$ 0.04	\$ 0.05	\$ 0.05
b. 9 p.m. to, but not including, 8 a.m.	\$ 0.02	\$ 0.03	\$ 0.03
Saturday and Sunday Only	\$ 0.02	\$ 0.03	\$ 0.03

Extended Local Calling Plan is Provided in the Following Exchanges

<u>Exchanges in Which Service is Offered</u>	<u>Exchanges Which Can be Called</u>	<u>Mileage From Exchange Offered</u>
St. Mary’s	Mendon	11-22 Miles
Celina	Fort Recovery	11-22 Miles

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D. Monthly Flat Rate – SIP Trunk

SIP (Session Initiation Protocol) Trunking allows customers that have IP telephone systems to combine their voice and data services into a SIP-based trunk rather than use primary rate interface (PRI), T-1 or other types of traditional delivery methods.

SIP Trunk

All Exchanges	1-9
	\$50.00
	10-19
	\$35.00
	20-99
	\$30.00
	100-999
	\$25.00

*The non-recurring charge (NRC) is \$40.00 for each SIP trunk. It will be adjusted for a new sale on a sliding scale as follows:

- Month to Month Term: Full Installation Charges
- 12 Month Term: 75% of Installation Charges
- 24 Month Term: 50% of Installation Charges
- 36 Month Term: 25% of Installation Charges
- 48 Month Term: No Installation Charges

E. Monthly Flat Rate – SIP Trunk Unlimited

SIP Trunk
Unlimited

All Exchanges	\$50.00+
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+ Each SIP Trunk Unlimited will allow for 2,500 LD minutes. Usage over the 2,500 LD minutes will be charged at \$.05 cents per minute.

* \$40.00 Installation Charge per SIP Trunk Unlimited

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CALLING SERVICES

CUSTOM CALLING SERVICES - (per month charges, unless otherwise noted)

A. Basic Features

	<u>Business</u>	<u>Residential</u>
Basic Call Forward, each line	\$ 2.00	\$ 2.00
Three-Way Calling, each line	\$ 2.00	\$ 2.00
Three-Way Calling, per use	\$ 0.50	\$ 0.50
Speed Calling – Eight Numbers, each line	\$ 2.00	\$ 2.00
Call Waiting/Cancel Call Waiting, each line	\$ 1.00	\$ 1.00
Caller ID w/ Call Waiting Notification	\$ 1.50	\$ 1.50
Call Forward Busy, each line	\$ 2.00	\$ 2.00
Call Forward No Answer, each line	\$ 2.00	\$ 2.00

B. Enhanced Features

	<u>Business</u>	<u>Residential</u>
Three-Way Call Transfer	\$ 3.00	\$ 3.00
Speed Calling – Thirty Numbers, each line	\$ 5.00	\$ 5.00
+Personal Ringing, each line	\$ 3.00	\$ 3.00
+Repeat Redial, each line	\$ 3.00	\$ 3.00
Repeat Redial, per use	\$ 0.50	\$ 0.50
+Automatic Call Return, each line	\$ 3.00	\$ 3.00
Automatic Call Return, per use	\$ 0.50	\$ 0.50
+Priority Ringing, each line	\$ 3.00	\$ 3.00
Call Block, each line	\$ 0.50	\$ 0.50
+Selective Call Forward, each line	\$ 3.00	\$ 3.00
+Selective Call Acceptance, each line	\$ 3.00	\$ 3.00
+Selective Call Rejection, each line	\$ 0.00	\$ 0.00
Call Block, per call	-	-
+Call Tracing Service	\$ 3.00*	\$ 3.00*
+Anonymous Call Rejection, per line	\$ 3.00	\$ 3.00
+Do Not Disturb	\$ 3.00	\$ 3.00
+Telemarketing – Do Not Disturb	\$ 4.00	\$ 4.00
+Enhanced Telemarketing – Do Not Disturb	\$ 5.00	\$ 5.00
Remote Call Forwarding	\$ 4.00	\$ 4.00
+Caller ID Name and Number	\$ 5.00	\$ 5.00
Hot Line	\$ 2.00	\$ 2.00
Warm Line	\$ 2.00	\$ 2.00

* Charges for Call Tracing Service may be assessed on a per use basis. A per activation rate of \$5.00 is applicable to business and residence service on each successful trace with a maximum charge of \$25.00.

+ Features eligible for multi-feature discount.

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CUSTOM CALLING SERVICES - (per month charges, unless otherwise noted)

C. Monthly Subscription Rate Discount

Total features charges will be reduced by a credit corresponding to the following discount schedule:

	<u>Total Credit Per Month</u>
Two Features	\$1.25
Three Features	\$3.00
Four Features	\$4.75
Five Features	\$6.50
Six Features	\$8.25
Seven Features	\$10.00
Eight Features	\$11.75

900/976 Services Call Blocking Service:

The Subsequent Service Order Charge as set forth in this Service Catalog of this Price List is applicable to the initial line blocked per occasion for Business Customers and per subsequent occasion for Residence and Business Customers. Each additional line blocked at the same time is subject to the following charge:

	<u>Nonrecurring Charge</u>
Residence Service Call Blocking Per Subsequent Request, each additional line	\$ 0.00
Business Service Call Blocking Per Subsequent Request, each additional line	\$ 0.00
Centrex Service Call Blocking Per Subsequent Request, each additional Centrex line	\$ 0.00

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Customer Calling Service Feature Packages

	<u>Monthly Rate</u>
1. <u>Blue Moon Package:</u>	<u>Residence</u> \$10.00
Includes Call Waiting/Cancel Call Waiting, Basic Call Forward, Three-Way Calling, Caller ID Name/Number, Anonymous Call Block, Call Waiting ID, Automatic Busy Redial	
2. <u>Harvest Moon Package:</u>	\$8.75
Includes Call Waiting ID, Caller ID-Name and Number, Basic Call Forward, Three-Way Calling, Distinctive Ringing	
3. <u>New Moon Package:</u>	\$4.50
Includes Call Waiting/Cancel Call Waiting, Basic Call Forward, Three-Way Calling, Automatic Call Return	

A non-recurring charge of \$12.25 applies to Residential customers per initial order and to subsequent orders for additional features.

Additional features may be added to the packages above at the discounted rate set forth in this Service Catalog.

When a customer makes a partial payment, the payment will be applied to their local service before being applied to their deregulated services.

Trunk Hunting/Rotary Line Service

Trunk hunting/rotary line is a combination of two or more individual lines connected to the same central office so that calls to the listed number overflow to the next available line if the listed number is unavailable. The monthly rate for trunk hunting applies to each line in addition to the regular individual lines.

A. Rates and Charges

Each individual or exchange trunk line arranged for rotary line service, in addition to the charges for the appropriate class and grade of service as specified in the exchange rate section.	<u>Monthly Rate</u> \$2.00
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TOLL RESTRICTION

	Monthly Rate	Installation Charge**
<p>A. Option 1* - Restricts any Direct Dialed One Plus (1+) or Direct Dialed International (011+) Call. Calls to 800 Service (1+800+XXX-XXXX) are the Only One Plus (1+) Calls that will not be Restricted.</p>		
Residence, per line equipped	\$ 2.00	\$ 12.25
<p>B. Option 2 – Includes Option 1 and any Local or Long Distance Zero Plus (0+) or Zero Minus (0-) Call. If 911 Service is not Available in an Exchange, Zero Minus (0-) Calls will be Restricted to Operator Assisted Local Calls and Calls to Governmental Emergency Service Agencies.</p>		
Residence, Per Line Equipped	\$ 2.00	
\$ 12.25		

* Includes Originating Line Screening, which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account.

** The installation charge applies in addition to all other Servicing Charges when this service is ordered in conjunction with other services. The installation charge does not apply when a customer elects to change Toll Restriction Service options.

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DIRECTORY SERVICES

DIRECTORY LISTINGS

Provision of Directory Listings

- A. For each Customer of Company provided Local Exchange Service, the Company will arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Company in the area at no additional charge.
- B. At a Customer's option, the Company will arrange for additional listings at the rates set forth in this Service Catalog.
- C. Listings are regularly provided in connection with all classes of exchange service unless the Customer subscribes to Non-Published Number Service or non-listed Telephone Number Service.
- D. Directory listings are provided to aid in the use of telephone service through the identification of Customers' telephone numbers.
- E. The contract period for directory listings where the primary or additional listing appears in the directory is the directory period.

Primary Directory Listings

Number of Listings Provided Without Charge

Except as provided in this Service Catalog, one (1) primary listing is provided without extra charge for each main service or for the first number in a group, when two (2) or more main station lines are consecutively operated.

- A. The Company provides for a single directory listing in the alphabetical (white) section of the directory published by the dominant exchange service provider in the Customer's exchange area and the local directory assistance database free of charge upon initiation of basic local exchange service. Rules and regulations governing the provisioning of directory listings apply as specified in the dominant local exchange tariffs.

Additional Directory Listings

- 1. Charges for additional listings begin on the date the information records are posted and are payable monthly in advance.
- 2. Additional listing charges are automatically discontinued upon termination of the main service.

Non-Published Telephone Number Service

- 1. Non-Published Telephone Number Service provides for the omission or deletion of a Customer's telephone number listing from the directory and is not provided upon request from a directory assistance operator.
- 2. In the absence of gross negligence or willful misconduct, the Company assumes no liability for publishing a non-published telephone number. Where such number is published in the directory, the Company's liability shall be limited to a refund of

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the Company's monthly charges applicable to Non-Published Telephone Number Service.

3. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a non-published telephone number upon request, or by the publication of a number of a non-published telephone number in the telephone directory, or disclosing of such number to any person.
4. The rate for Non-Published Telephone Number Service does not apply to:
 - a. Additional service furnished to the same Customer who has other service listed in the directory at the same address.
 - b. A Customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if the Customer is listed under the telephone number of the Private Branch Exchange, Centrex or Paystation Service furnished to such establishments.
 - c. Service which is installed for a temporary period.
5. A Customer residing in an E911 Service district forfeits the privacy afforded by Non-Published Telephone Number Service to the extent that the Customer's name, telephone number and the address associated with the service location are furnished to the E911 service administrator, E911 public safety answering point (PSAP) or E911 service database.

Non-listed Telephone Number Service

- A. A non-listed telephone number is one for which no listing appears in the alphabetical section of the directory. The number is listed in the information records and is given out upon request.
- B. A Service Connection Charge, as stated in this Service Catalog, applies to the establishment or change of non-listed telephone numbers.

Rates and Charges

A. Recurring Monthly Rate

	<u>Residence</u>	<u>Business</u>
Additional Listing, each	\$1.75	\$2.20
Foreign Listing, each	N/A	\$1.00
Extra Line Matter, each line	No Charge	No Charge
Non-Published	\$2.00	\$2.00
Non-recurring Charge (subsequent order)	\$12.25	\$12.25
Non-Listed	No Charge	No Charge
Non-recurring Charge (subsequent order)	\$12.25	\$12.25

Service charges listed about apply in the following situations:

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1. The service charge applies if a customer establishes a non-published telephone number in connection with the establishment of a new service or when there is no change in telephone number.
2. To change from one non-published number to another non-published telephone number
3. To change from a non-published telephone number to a published telephone number.

Non-recurring Charges

Non-recurring charges apply for additions and changes in directory listings. For all orders to establish or change non-published or non-listed numbers a non-recurring charge applies as listed above.

When directory listings are ordered at the same time as the initial installation of local access line service no additional non-recurring charges will be applied for the directory listing(s).

DIRECTORY ASSISTANCE

	<u>Business</u>	<u>Residence</u>
Customer Direct Calls	\$ 0.55	\$ 0.55
Monthly Local Directory Assistance Allowance	(3)	(3)
National Directory Assistance	\$ 0.95	\$ 0.95

- A. No charge applies to visually handicapped or physically handicapped individuals who present a certificate signed by a physician or issued by an agency recognized by the State having the authority to certify the existence of such handicaps.
- B. No credit will be given for any unused portion of the call allowance. No credit will be given for requested listings that are unpublished or unlisted. No credit will be given for requested listings that are not found in the Company's directory assistance records.
- C. Call allowances are not transferable between separately billed accounts of the same Customer.

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Busy Line Verification and Emergency Interrupt Rates

- A. No charge will apply if the requesting Customer states that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency, which is operated by the federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.
- B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- C. If the number verified is not in use, or as a result of the interrupt the line is cleared, and, at the calling party's request, the operator completes the call, then charges for Operator Assisted Local Calls. The operator assist charge will apply in addition to the Verification and Emergency Interrupt Charges.

Nonrecurring Charge

1. Verification Request, each	Residential	\$3.50
	Business	
2. Emergency Interrupt Request, each	Residential	\$3.50
	Business	

*The charge is not applicable if the operator finds that the line verified is in a trouble condition.

PROVISION AND OWNERSHIP OF DIRECTORIES

- A. One copy of local directories shall be distributed per access line, without charge. Additional directories including replacement of mutilated or destroyed directories will be furnished at the discretion of the Company at a reasonable rate.
- B. Telephone directories shall be issued approximately every twelve (12) months. The Company issues directories to assist in furnishing prompt and efficient service. The Company does not guarantee to its Customers correct listings therein. Every precaution is taken to prevent errors in, and omissions of, directory listings. The Company's liability for damages arising from errors or omissions in making up or printing of its directories is addressed in this Service Catalog.

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DIRECT INWARD DIAL TRUNKS (DID)

1. Direct inward dialing service (DID) provides the central office switching equipment necessary for inward dialing directly to the telephone stations served by the switching equipment located on the customer's premise.
2. Direct inward dialing is provided from telephone company central office trunk lines to customer premises Telephone Company dial PBX systems and customer-provided PBX systems that are equipped for DID operation.
3. Direct inward dialing to PBX systems is provided subject to the availability of central office facilities and telephone numbers.
4. The initial contract period for direct inward dialing is three years. Termination of service before expiration of this period shall result in termination liability as set forth below.
5. Direct inward dialing service is based on the use of standard equipment. If nonstandard equipment is requested, rates based on cost involved will be provided.
6. Customer-provided PBX systems will provide the intercept for assigned DID station numbers that are unused.
7. The following rates and charges are in addition to the rates and charges that are applicable for PBX trunks and involved central office switching equipment arranged for DID.

A. Central Office Line Termination, per trunk

	<u>Monthly</u>	<u>Non-Recurring Charge</u>
1. Each Group of 10 DID Numbers or Fraction Thereof*	\$ 2.00	\$40.00
2. Each Single DID Number Not in Consecutive Order	\$1.00	\$40.00
3. Each Group of 100 DID Numbers 36 Month Contract	\$ 17.00	\$40.00
4. Each DID Trunk Termination in Central Office	\$ 17.00	\$40.00
5. Termination Liability		\$250.00

* Includes DID Reserve Numbers

Note: Rates for DID Service are in addition to the charges for the associated Trunk Lines.

DIOD

Number Direct Call Out, Direct Call In	\$3.00	\$40.00
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FOREIGN EXCHANGE DIRECT INWARD DIAL TRUNKS (FX DID)

The service allows Hospitals and Nursing Homes to host TSC numbers in their phone systems (PBX, Call Manager, and etc.) that reside outside of TSC's exchange serving area. These DID numbers can be utilized by select facilities to provide local calling and E911 service, that is provisioned from the Call Manager Phone System, for their patients and/or residents. It will also permit patients and residents to keep their same home number when they are residing at these facilities.

Single Number (No range guarantee):	\$2.50
10 DIDs	\$18.00
100 DIDs	\$48.00
*\$40.00 Installation Charge per DID group.	

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CENTREX

General

Centrex service is furnished subject to the availability of facilities, features and central office equipment in locations as determined by the Company.

- A. The service is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following service features:
 - (1) Direct-Inward Dialing (DID) and (Direct-Outward Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of a Centrex system. This includes one seven-digit access number, per line.
 - (2) Intercommunications calls between stations of the same Centrex system.
 - (3) Identified-Outward-Dialing (IOD) by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this company will be provided this identification.
 - (4) Common recorded announcement interception of calls to unassigned station numbers.
 - (5) Station Line Hunting.
 - (6) Touch Tone Service

- B. Each Centrex line may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option chosen by the customer at the time the line is installed. When a change in the operation is requested by the customer, the appropriate service charges as specified in this Service Catalog apply per line affected.

- C. A Centrex system may be comprised of the following components:
 - Centrex Station Lines (including the outside plant facility)
 - Features
 - Telephones
 - Attendant Lines (including the outside plant facility)
 - Attendant Console Support Equipment
 - Attendant Console(s)

- D. Centrex service is not provided in association with public or semi-public telephone service.

- E. Centrex service may be provided in trunks

- F. Certain auxiliary services may be available on an individual Centrex station line and are subject to the capabilities of the serving central office.

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CENTREX (Cont.)

- G. Service charges as specified in this Service Catalog apply to all Centrex station line installations, customer requested moves, changes and rearrangements performed by the Company.
- H. The rate for Centrex service in an FX area is the monthly rate for the Centrex service desired, plus an FX charge.
- I. The lines for direct connections between a Centrex system and other systems are provided primarily for communications between stations of the two systems. In such cases, rate and charges for the tie line services. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the Centrex system to or from other systems (Centrex or Non-Centrex) provided such connections to the exchange or long distance network are only made at one system at a time.
- J. Rates and charges for DID Service will apply when the customer requests a guarantee of consecutive numbers.
- K. The applicable end user charges will apply to each Centrex station.
- L. A system may not be provided for intercommunication (stand alone) service only. Access to the exchange network must be provided.
- M. Directory Listings will be furnished subject to the rates and regulations specified in this document.
- N. Centrex Service will be provided on a month-to-month basis at the rates as specified in this document. The initial service period for Centrex Service is a minimum of one month, commencing with the date of installation of the service.
- O. All Centrex features are available only to lines utilizing Touch Tone signaling.
- P. Centrex Service is available at a maximum distance of 12,000 feet from the Company's central office. Centrex Service provided at further distances will only be available at additional charges based on the special service arrangements required.
- Q. All exchange lines in a Centrex system must be served by the same central office and have the same billing arrangement.
- R. At the option of the Company and subject to the availability of facilities, alternative transmission facilities may be provided on a special assembly basis.

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CENTREX FEATURE PACKAGES

a. BASIC FEATURE PACKAGE

The basis feature package will include, but not be limited to, the following features:

(1) Station Features

Automatic Line
Call Forward
*All Calls
*Busy
*No Answer
Call Pickup
Call Pickup Datafill Enhancements
Call Waiting
Consultation Hold
Cancel Call Waiting
Preset Conference
Meet-Me Conference
Ring Again
Speed Calling
Station Call Park
Station Code Call Access
Station Controlled Conference Access (Six Ports Max)
Station-to-Station Dialing
Three-Way Conference/Transfer

(2) System Features

Attendant Service (local/Remote Consoles)
Class-of-Service Restrictions
Code call Access
Code Restrictions

(3) Attendant Features

Attendant Access to Paging
Attendant Autodial
Attendant Call Park Recall Timer
Attendant Call Selection
Attendant Camp-on
Attendant Conference (Max. six Conferees)
Attendant Console Display
Attendant Control of Trunk Group Access
Attendant Locked Loop Operation
Attendant Release Upon Completion of Dialing
Attendant Speed Calling
Attendant to Recorded Announcement
Attendant Transfer
Automatic Recall

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CENTREX FEATURE PACKAGES (Cont.)

Busy Verification
Call Hold
Call Park
Code Calling Line Termination
Console Test
Interposition Calls and Transfer
Lockout
MAP Display for Attendant
Operational Measurements
Multiple Console Operation
Multiple Listed Directory Numbers
Position Busy
Secrecy
Serial Call
Trunk Group Busy Indication
Two-Way Splitting
Uniform Call Distribution from Queue
Wild Card Key

b. ENHANCED BUSINESS FEATURES

The enhanced Business Feature Package is available only in conjunction with the Basic Feature Package and will include, but not be limited to, the following features:

- (1) Attendant Features
Attendant Display of Queued Calls by ICI Key Flexible
Console Alerting.
- (2) System Features
Audio Input on Incoming Calls in Queue
(Attendant and Uniform Call Distribution)
Distinctive Ringing
ESN-Variable Types of out pulsing on Same Call
Executive Busy Override
Intergroup calling
Last Number Redial
Uniform Call Distribution

c. VIRTUAL FACILITY GROUPS

The virtual facility group package will include, but not be limited to the following features:

Attendant Control of Virtual Facility Groups
Off-Hook Queue, Call Back Queue for OUTWATS
Virtual Facility Groups
VFG Trunk Group Busy on Attendant Console

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CENTREX RATES AND CHARGES

A. Centrex Access (Per Line)

	<u>Monthly Rate</u>
2-25 Lines	\$33.00
26-50 Line	\$31.00
Over 50 Lines	\$29.00

B. Centrex Attendant Line (including the outside plant facility)

a.	First line, per console	\$34.80
b.	Each additional line terminating on same Console (maximum of 6)	\$6.00

C. FEATURE PACKAGE

	<u>Monthly</u>
(1) Basic Feature Package	\$4.25 per line*
(2) Enhanced Business Features	\$2.00 per line*
(3) Virtual Facility Groups	\$4.30 per group
(4) CLASS features (Per Line)	See Calling Services

*(In addition to Centrex Access)

D. DISCOUNT SCHEDULE

The following long term service commitment discounts apply to both the nonrecurring installation charges and the monthly recurring Centrex line charges:

<u>Service Term</u>	<u>Discount</u>
3 years	7%
5 years	12%
7 years	19%

If the customer cancels or downgrades Centrex service after installation of the service but prior to the completion of the service term, the customer shall be obligated to reimburse Telephone Service Company the amount of any and all discounts the customer received through the about discount schedule.

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of a dispute, signatories to such agreements may pursue whatever legal remedies they deem appropriate to resolve the dispute.

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VOICE GRADE PRIVATE LINE CABLE FACILITY

A. General

This service provides the customer with a point-to-point cable pair capable of handling voice communications and/or signaling applications. It is a non-conditioned service and is not intended, nor will be maintained, to support the transmission of data service (s).

Use for other than voice or signaling (i.e. data transmission) are prohibited, not maintained and will be disconnected. Multiplexing of the circuit(s) is also prohibited. Allowable uses include, but are not limited to, voice paths, control circuits, radio transmitter control utilizing various voltage drops, etc. However, the Company reserves the right to disallow the connection of devices that use excessively high voltage or current which would either interrupt other customers' service or cause the malfunction of Telephone Service Company equipment and or/cable facilities.

The service is provisioned on a point-to-point basis. In most cases, two (2) facilities will be required to provide service. In order to connect two customer locations, the facilities will normally run via the telephone company central office. Thus, one facility will be required from customer location A to the central office and a second facility will be required from the central office to customer location B. Additionally, the service is furnished subject to the availability of facilities, features and central office equipment in locations as determined by the company.

Distance between locations is measured on a per quarter mile airline measurement basis. Each leg of the facility will have a minimum of one (1) mile. Additional length will be in quarter mile increments rounded up to the nearest quarter mile.

a. Rates

	<u>Monthly Rate</u>	<u>Non Recurring Charge</u>
For each cable pair- First mile or fraction thereof	\$6.80	\$40.00
For each additional Quarter mile or Fraction thereof	\$1.70	n/a

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PRIVATE LINE RATES AND CHARGES – SPECIAL ACCESS

Voice Grade Service

	<u>Exchange</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(A) Channel Termination Per Termination:			
- Two-Wire	Lima	\$41.71	\$230.00
- Two-Wire	Other	\$37.54	\$230.00
- Four-Wire	Lima	\$66.74	\$230.00
- Four-Wire	Other	\$60.07	\$230.00
(B) Channel Mileage			
(1) Channel Mileage Facility Per Mile:			
	Lima	\$2.97	
	Other	\$2.67	
(2) Channel Mileage Termination Per Termination:			
	Lima	\$29.86	
	Other	\$26.87	

Digital Data Service

	<u>Exchange</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(A) Channel Termination Per Termination:			
- 2.4 kbps	Lima	\$76.98	\$240.00
- 2.4 kbps	Other	\$69.28	\$240.00
- 4.8 kbps	Lima	\$76.98	\$240.00
- 4.8 kbps	Other	\$69.28	\$240.00
- 9.6 kbps	Lima	\$76.98	\$240.00
- 9.6 kbps	Other	\$69.28	\$240.00
- 19.2 kbps	Lima	\$76.98	\$240.00
- 19.2 kbps	Other	\$69.28	\$240.00
- 56.0 kbps	Lima	\$76.98	\$240.00
- 56.0 kbps	Other	\$69.28	\$240.00
- 64.0 kbps	Lima	\$76.98	\$240.00
- 64.0 kbps	Other	\$69.28	\$240.00

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Digital Data Service (cont.)

	<u>Exchange</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(B) Channel Mileage			
(1) Channel Mileage Facility			
Per Mile:			
- 2.4 kbps	Lima	\$2.82	
- 2.4 kbps	Other	\$2.54	
- 4.8 kbps	Lima	\$2.82	
- 4.8 kbps	Other	\$2.54	
- 9.6 kbps	Lima	\$2.82	
- 9.6 kbps	Other	\$2.54	
- 19.2 kbps	Lima	\$2.82	
- 19.2 kbps	Other	\$2.54	
- 56.0 kbps	Lima	\$4.00	
- 56.0 kbps	Other	\$3.60	
- 64.0 kbps	Lima	\$4.00	
- 64.0 kbps	Other	\$3.60	
(2) Channel Mileage Termination			
Per Termination:			
- 2.4 kbps	Lima	\$28.36	
- 2.4 kbps	Other	\$25.52	
- 4.8 kbps	Lima	\$28.36	
- 4.8 kbps	Other	\$25.52	
- 9.6 kbps	Lima	\$28.36	
- 9.6 kbps	Other	\$25.52	
- 19.2 kbps	Lima	\$28.36	
- 19.2 kbps	Other	\$25.52	
- 56.0 kbps	Lima	\$40.20	
- 56.0 kbps	Other	\$36.18	
- 64.0 kbps	Lima	\$40.20	
- 64.0 kbps	Other	\$36.18	

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High Capacity Service

	<u>Exchange</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(A) Channel Termination			
Per Termination:			
- DS1 1.544 Mbps	Lima	\$178.63	\$251.00
- DS1 1.544 Mbps	Other	\$160.77	\$251.00
- Capacity of 1 DS3 44.736 Mbps Interface	Lima	\$2,072.10	
	Other	\$1,864.89	
- per DS3 Channel Installed			\$251.00
- Capacity of 3 DS3 44.736 Mbps Interface	Lima	\$1,585.16	
	Other	\$1,426.64	
- per DS3 Channel Installed	Lima	\$1,232.90	\$251.00
	Other	\$1,109.61	\$251.00
- Capacity of 6 DS3 44.736 Mbps Interface	Lima	\$2,983.83	
	Other	\$2,685.45	
- per DS3 Channel Installed	Lima	\$1,160.38	\$251.00
	Other	\$1,044.34	\$251.00
- Capacity of 12 DS3 44.736 Mbps Interface	Lima	\$4,848.73	
	Other	\$4,363.86	
- per DS3 Channel Installed	Lima	\$ 942.81	\$251.00
	Other	\$ 848.53	\$251.00

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High Capacity Service (cont.)

		<u>Exchange</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(B)	Channel Mileage			
	(1) Channel Mileage Facility			
	Per Mile:			
	- 64 kbps	Lima	\$4.00	
	- 64 kbps	Other	\$3.60	
	- 1.544 Mbps	Lima	\$19.34	
	- 1.544 Mbps	Other	\$17.41	
	- 44.736 Mbps	Lima	\$133.12	
	- 44.736 Mbps	Other	\$119.81	
	(2) Channel Mileage Termination			
	Per Termination:			
		<u>Exchange</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
	- 64 kbps*	Lima	\$40.20	
	- 64 kbps	Other	\$36.18	
	- 1.544 Mbps	Lima	\$95.34	
	- 1.544 Mbps	Other	\$85.81	
	- 44.736 Mbps	Lima	\$531.00	
	- 44.736 Mbps	Other	\$477.90	
(C)	Term Discounts			
	DS1 and DS3 Services		<u>Percentage</u>	
	36 Months		10%	
	60 Months		20%	

* Applies to through connections of 2.4, 4.8, 9.6, 56.0 and 64 kbps.

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High Capacity Service (cont.)

	<u>Exchange</u>	<u>Monthly Rate</u>	<u>Nonrec. Charge</u>
(D) Optional Features and Functions			
(1) Multiplexing, per arrangement			
DS3 to DS1	Lima	\$474.31	
DS3 to DS1	Other	\$426.88	
DS1 to Voice **	Lima	\$183.12	
DS1 to Voice **	Other	\$164.81	
DS1 to DS0	Lima	\$183.12	
DS1 to DS0	Other	\$164.81	
DS0 to subrates			
- Up to 20 2.4 kbps services	Lima	\$390.00	
- Up to 20 2.4 kbps services	Other	\$351.00	
- Up to 10 4.8 kbps services	Lima	\$265.00	
- Up to 10 4.8 kbps services	Other	\$238.50	
- Up to 5 9.6 kbps services	Lima	\$235.00	
- Up to 5 9.6 kbps services	Other	\$211.50	
(E) DSL Access Service Connection			
- per 1.544 Mbps	Lima	\$180.00	\$170.00
- per 1.544 Mbps	Other	\$162.00	\$170.00
- per 44.736 Mbps	Lima	\$1,250.00	\$555.00
- per 44.736 Mbps	Other	\$1,125.00	\$555.00

** A channel of this DS1 to the Hub can be used for digital Data service.

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ISDN - PRIMARY RATE INTERFACE (PRI)

A. GENERAL DESCRIPTION

1. Advanced Digital Services are a public network-based set of communications services that make it possible to send and receive digital information using regular telephone facilities. These services provide end-to-end digital communications with the ability to transmit data and voice over the same telephone line simultaneously. For example, a user can speak with a person while simultaneously sending a digital file to their personal computer. This functionality is based on the Integrated Services Digital Network (ISDN) technology and conforms to National ISDN standards.

The ISDN architecture provides two access methods that connect customers' premises to network switching systems. Basic Rate Interface (BRI) lines are typically used when a customer wants small quantities of digital connections to the network. Primary Rate Interface (PRI) facilities are typically used when a customer wants large quantities of digital connections to the network. BRI lines are used for both residential and business, while PRI facilities are typically used for business only. Advanced Digital Services using the Primary Rate Interface are the subject of this document.

2. Advanced Digital Services PRI is an optional Service arrangement that can be used in conjunction with a customer's business lines or Centrex service. It can also be used in conjunction with, or in place of, a customer's Private Branch Exchange trunks. This service arrangement uses the SIDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, Advanced Digital Services PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services. In general, this document addresses standardized National ISDN-2 (NI-2) capabilities and features.

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B. PRIMARY RATE INTERFACE SERVICE ARRANGEMENT

1. An advanced Digital Services PRI Service Arrangement connects an ISDN-capable Telephone Company central office switch to ISDN-capable Class II Customer Premise Equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. The PRI Service Arrangement supports up to five PRI Access Facilities, each with up to twenty-four digital communications channels. These communications channels can be either B (Bearer) Channels or D (Data) Channels:

- a. **B Channel** – The B Channel is a bi-direction synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of an Advanced Digital Services PRI may carry:

2. Circuit-Switched Voice
 3. Circuit-Switched Data

- b. **D Channel** – The D Channel is a 64 KBPS digital signaling channel that carries signaling and control for the B Channels

1. **Primary Rate Access Facility** – The Primary Rate Access Facility provides a high-capacity digital link over which the Advanced Digital Services PRI capabilities are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility). The typical PRI Access Facility configuration is known as 23B+D, where twenty-three of the channels are B Channels and one is a D Channel.
 2. **Multiple PRI Facility Arrangement** – There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, multiple PRI facilities can be assigned to an Advance Digital Services PRI Service Arrangement. With the Multiple PRI Facility Arrangement, the D Channel in the first PRI facility is used to transport signaling for up to four additional PRI facilities. The first facility would be configured as 23B+D and the other facilities would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over a maximum of 119 B Channels (up to 5 PRI facilities), thereby increasing channel efficiency.
 3. **D Channel Backup** – In Multiple PRI Facility Arrangements, a second D Channel can be assigned (where available) as an automatic backup to the primary D Channel to provide redundancy of the signaling channel.

C. CIRCUIT-SWITCHED SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per-call basis and can carry circuit-switched voice or circuit-switched data. Circuit-switched related services include:

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1. **Clear Channel Capability** – This feature is a characteristic of the transmission paths on the B Channel that allows the full bandwidth of 64 kbps to be available to the customer. This feature is applicable to CPE that supports clear channel capability. Rate adaptation to 56 kbps is supported for CPE that does not support clear channel capability.
2. **Dedicated Trunk Groups** - The B Channels of an Advanced Digital Services PRI can be dedicated for calls to and from the public network. Trunk Group types include Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

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ISDN PRI (Cont.)

3. **Primary Rate Call-by-Call Service** – The Primary Rate Call-by-Call feature offers access to additional services via the B Channel of an Advanced Digital Services PRI. These additional services include:
- Foreign Exchange
 - Tie Trunk

With this feature, any B Channel can be used to offer the above services on a per-call basis, in addition to supporting trunk calls to/from the public network (i.e. DOD/DID).

Simulated Facility Groups (SFG) are used to control the number of B Channels that can be used for a particular service or fall calls to the public network. The SFG is a logical relationship between the services (or public network calls) and the number of B Channels. Any B Channel may be used for any service (or for public network calls) provided the actual number of calls currently active for that service does not exceed the maximum-allowed value associated within the SFG.

4. **Multiple Directory Numbers** – Each Advanced Digital Services PRI facility includes an individual directory number. Additional directory numbers, a range of directory numbers, or several ranges of directory numbers can be optionally added.
5. **Caller ID-Number** – This feature allows the central office and the customer's suitably equipped CPE to communicate the calling party's directory number. On calls carried by the Advance Digital Services, PRI, the number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.
6. **Caller ID-Name** – This feature allows the central office and the customer's suitably equipped CPE to communicate calling party name information (Associated with the calling party's directory number) on calls carried by the Advanced Digital Service PRI. The name can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

D. TECHNICAL SPECIFICATIONS

Transmission Specifications – The Primary Rate Access Facility provides a high-capacity digital link over which Advanced Digital Services PRI is delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility)

1. **Customer Premise Equipment and Facilities** – Compatible customer premise equipment is required for Advanced Digital Services PRI. All equipment used with these services is required to conform with National ISDN guidelines, as referenced in the following Bellcore specifications:

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ISDN PRI (Cont.)

<u>Document Number</u>	<u>Description</u>
TR-NWT-001268	ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Interface Generic Guidelines for Customer Premises Equipment

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Telephone Company used in the provisioning of Advanced Digital Services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

E. REGULATIONS AND CONDITIONS

2. Unless specifically exempted, Advanced Digital Services shall be subject to all general regulations applicable to the provision of service by the Telephone Company.
3. Advanced Digital Services PRI provided at the option on the Telephone Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
 - a. The availability, functionality, and capabilities of Advanced Digital Services PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.
 1. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.
4. Payment for Service
 - a. The minimum charge period for services is one month.
 - b. The customer may choose to pay for the service on a month-to month basis or on a long-term service contract basis. A customer on month-to-month payment plan may, at any time, convert to a service contract plan.

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ISDN PRI (Cont.)

- c. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated changes during the selected service contract period.
- d. Subsequent service additions will be rated under a new contract or added to any existing contract, based upon the remaining period of the initial contract.
- e. Suspension of service is not allowed
- f. Contract Renewals and Termination Liabilities.
 - 1. Customers may change to a new Advanced Digital Services contract at any time during their contract period. The new contract must be for a term equal to, or greater than, the time remaining on their current contract and will become effective upon execution.
 - 2. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to reimburse Telephone Service Company the amount of any discounts he/she received when application for service was originally made.
 - 3. Commission approval of the above termination liability language is not intended to indicate that the commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of the dispute, signatories to such agreements may pursue whatever legal remedies they deem appropriate to resolve the dispute.
- 5. At the Telephone Company's discretion, the following charges may be reduced or waived during promotional campaigns and/or as part of customer negotiations:
 - a. Nonrecurring per PRI Access facility service establishment charge
 - b. Nonrecurring per Communications Channel service establishment charge
 - c. Nonrecurring Call-to-Call feature service establishment charge
 - d. Nonrecurring Caller ID service establishment charge
- 6. Directory Listings: One directory listing is provided without charge for each Advanced Digital Services PRI facility. For Centrex customers, one directory listing (either an analog or Advanced Digital Services PRI number) is provided per Centrex system. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of this document.

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ISDN PRI (Cont.)

7. Billable Call Treatment
 - a. Normal toll charges shall apply to calls that are made outside the Local Service Area.
 - b. Advanced Digital Services customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

8. Customer Premise Equipment
 - a. This document does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate document or tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.

 - b. The customer is responsible for providing the power required for any customer premise equipment connected to an Advance Digital Services PRI.

9. Education Applications: Public educational institutions and accredited private educational institutions may obtain a 25% discount on the rates for Advanced Digital Services lines that are used predominantly for education or distance learning purposes.

10. The telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of Advanced Digital Services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions or the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

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ISDN PRI (Cont.)

F. RATES AND CHARGES

1. Advanced Digital Services PRI Access

1. The rates and charges below are for providing an Advanced Digital Services PRI access facility to the customer's premises. These charges provide the underlying communications facility to support a PRI Service Arrangement. Rates and charges for the communications channels (i.e., B and D Channels) are additional.

<u>Access</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Advanced Digital Services PRI access	\$460.00	\$296.72
--per facility.		

2. Communications Channels

a. Flat Rate:

1. Service establishment and recurring monthly charge for B Channels:

<u>Service Element</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
23 B Channels plus D Channel	\$700.00	\$635.00
Additional 24 B Channels (Multiple PRI facility arrangement)	\$700.00	\$635.00

b. D Channel Backup

<u>Service Element</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
D Channel Backup (maximum one Per PRI Service Arrangement)	\$150.00	\$50.00

Directory Number

Primary Directory Number (one with each Advanced Digital Services PRI facility)	No charge	No charge
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ISDN PRI (Cont.)

	<u>Service Establishment</u>	<u>Monthly Rate</u>
Additional DID Directory Number (per additional DN)	No charge	\$0.50

3. Circuit-Switched Features

a. Recurring charges as follows:

<u>Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Clear Channel Capability	No charge	No charge
Call-by-Call Capability for Public network calls (incoming, outgoing, or 2- way trunk calls)	No charge	No charge
Call-by-Call Capability for DID (per DID simulated Facility in PRI Service Arrangement)	\$20.00	\$15.00
Call-by-Call Capability For FX (per FX facility/ /simulated facility in PRI Service Arrangement). This does not include the cost of the FX facilities between CO's.	\$20.00	\$12.00

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ISDN PRI (Cont.)

	<u>Service Establishment</u>	<u>Monthly Rate</u>
Call-by-Call Capability for Tie Facility (per Tie/facility Simulated facility in PRI Service Arrangement) This does not include the cost of the Tie facilities between CO's.	\$20.00	\$12.00
Caller ID – Name & Number (per PRI Facility)	\$20.00	\$90.00

2. Subsequent feature additions and changes

When the above features are ordered or modified after the initial installation of an Advance Digital Service PRI, the nonrecurring feature addition and change charge is as follows:

	<u>Charge</u>
Feature Additions and Changes (per PRI facility)	\$50.00

Only one service charge will appear when multiple features are added or changed on an Advanced Digital Services PRI facility as part of the same service order.

**Service Catalog
Tariff No. 3**

ISDN PRI (Cont.)

4. Long Term Contract Discounts

The nonrecurring service establishment charges associated with Advance Digital Services PRI Circuit-Switched Services, and Circuit-Switched Features, will automatically be reduced according to the following schedule for customers who sign long term contracts:

<u>Contract Duration</u>	<u>Discount on Service Establishment Charges</u>
Monthly	0%
12 Months	20%
24 Months	40%
36 Months	60%
48 Months	80%
60 Months	100%