



Spring Change Out Event Action Required

Dear Customer,

Beginning on May 12th, TSC, along with Encore and Starz, are adding a broad new selection of channels to choose from. Not only will you continue to receive the traditional Encore and Starz channels you currently have, you will soon receive 19 more channels with a greater selection of the programs you love.

Because of the added selection of channels, we will need to install a set top box (STB) at every location you want to view those new channels. With your new STB, you will receive many new exciting features not currently available including:

- ⇒ 19 additional Encore & Starz channels
- ⇒ On-Screen Interactive TV guide
- ⇒ Ability to add digital cable channels and digital music
- ⇒ Exciting, new-release Pay-Per-View movies
- ⇒ Parental Control
- ⇒ 14 HD channels for those with an HDTV (requires digital cable)

TSC is pleased to provide your first STB at no cost to you!* In anticipation, we will be calling you to make an appointment to upgrade your service, or you may call us at 419-739-2200.

Thank you!

TSC

*Each additional STB is only \$7.95 per month.

Enclosure

